

## Third Quarter Earnings Conference Call November 7, 2012

## Safe Harbor Statement

Statements contained in this presentation that may include Company expectations or predictions of the future constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. All such statements are intended to be subject to the safe harbor protection provided by the Reform Act. In this respect, the words "may," "will," "estimate," "project," "anticipate," "expect," "intend," "believe" and similar expressions are intended to identify forward-looking statements. All forward-looking statements included herein are made as of the date hereof. A number of important factors affecting our business and financial results could cause actual results to differ materially from those stated in the forward-looking statements. For additional factors that could affect the validity of our forward-looking statements, you should read the section of our periodic reports filed from time to time with the Securities and Exchange Commission, entitled "Risk Factors" therein.



## Call Outline

- I. Consolidated earnings September 30, 2012
- II. Natural gas segment
- III. NPL Construction Co.
- IV. Nevada rate case
- V. California rate case
- VI. Full year 2012 outlook



## Summary Operating Results Periods Ended September 30,

(In thousands, except per share amounts)

	THREE MONTHS ENDED			TWELVE MONTHS ENDED				
		2012		2011	2012			2011
Results of Consolidated Operations								
Gas operations income (loss)	\$	(11,389)	\$	(25,566)	\$	113,381	\$	81,627
Construction services income		7,084		9,925		12,881		20,321
Net income (loss)	\$	(4,305)	\$	(15,641)	\$	126,262	\$	101,948
Basic earnings (loss) per share	\$	(0.09)	\$	(0.34)	\$	2.74	\$	2.23
Diluted earnings (loss) per share	\$	(0.09)	\$	(0.34)	\$	2.72	\$	2.21
Average shares		46,134		45,881		46,059		45,766
Average diluted shares		-		-		46,493		46,203



#### Results of Natural Gas Operations Periods Ended September 30, (In thousands)

	THREE MONTHS ENDED					
		2012	1	2011		
Results of Natural Gas Operations						
Gas operating revenues	\$	195,573	\$	195,647		
Net cost of gas sold	53,277			67,165		
Operating margin	142,296			128,482		
Operations and maintenance expense	90,627			89,087		
Depreciation and amortization	46,763			43,640		
Taxes other than income taxes		10,600		10,585		
Operating income (loss)		(5,694)		(14,830)		
Other income (deductions)		1,631		(8,093)		
Net interest deductions	16,074			17,116		
Income (loss) before income taxes	(20,137) (40,		(40,039)			
Income tax expense (benefit)	(8,748) (14,4		(14,473)			
Net income (loss) - gas operations	\$	(11,389)	\$	(25,566)		



#### Results of Natural Gas Operations Periods Ended September 30, (In thousands)

	TWELVE MONTHS ENDED				
		2012		2011	
Results of Natural Gas Operations					
Gas operating revenues	\$	1,362,655	\$	1,401,150	
Net cost of gas sold		533,446		622,907	
Operating margin		829,209		778,243	
Operations and maintenance expense		368,114		363,302	
Depreciation and amortization		183,684		174,037	
Taxes other than income taxes		41,264		40,231	
Operating income		236,147		200,673	
Other income (deductions)		5,717		(3,785)	
Net interest deductions		67,757		71,209	
Income before income taxes		174,107		125,679	
Income tax expense		60,726		44,052	
Contribution to net income - gas operations	\$	113,381	\$	81,627	



Twelve Months Ended September 30, 2012 Increase in Operating Margin Natural Gas Operations (In millions)

Rate relief	\$ 36
Weather/Other <sup>1</sup>	10
Customer growth	5
Increase	\$ 51

<sup>1</sup>Beginning January 2012, all of Southwest's service territories have decoupled rate structures. As a result, weather is no longer expected to be a significant factor in operating margin. However, weather remains an explanatory factor for volatility in operating margin for periods prior to January 2012.



Twelve Months Ended September 30, 2012 Operating Expenses & Net Financing Costs Natural Gas Operations

- > O&M expense increased \$4.8 million or 1% due to higher general costs and employee-related costs, including pension expense
- Depreciation expense increased \$9.6 million or 6% consistent with growth in gas plant
- General taxes increased \$1.0 million or 3% primarily due to changes in Arizona property taxes
- Net interest expense decreased \$3.5 million primarily due to savings from debt refinancing

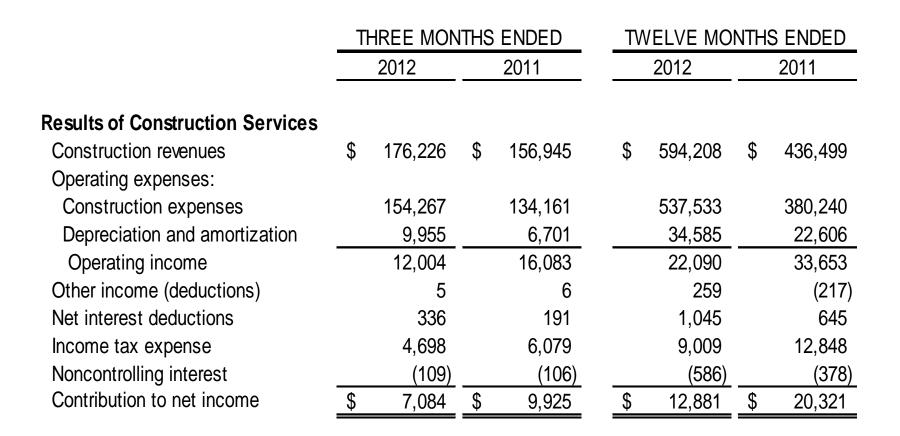


Other Income and Deductions Periods Ended September 30, Natural Gas Operations (In thousands)

	TWELVE MONTHS ENDED				
		2012		2011	
Change in COLI policies Pipe replacement costs	\$	8,100 (3,663)	\$	2,250 (4,218)	
Miscellaneous income and (expense)		1,280		(1,817)	
Total other income (deductions)	\$	5,717	\$	(3,785)	



#### Results of Construction Services Periods Ended September 30, (In thousands)





#### Three Months Ended September 30, 2012 Construction Services



- Second highest quarterly earnings contribution, trailing only last year's third quarter
- Revenue growth of \$19 million between quarterly periods, but an operating income decline of \$4 million
- Prior-year quarter included \$2 million of gross profit on a fixed-price contract started in 2011
  - Current-year quarter recognized no profit as the entire estimated loss on contract was recognized as of the second quarter of 2012



#### Loss on Contract Construction Services



- 2<sup>nd</sup> Quarter 2012 included the recognition of a \$13 million loss associated with a large fixed-price pipe replacement contract
  - Since inception of contract in 2011, NPL has recognized \$70 million of revenue while recording construction costs of \$83 million
  - At September 30, 2012, the contract was over 90% complete
  - No additional losses are anticipated on the remaining work



#### Twelve Months Ended September 30, 2012 Construction Services



- Revenue increased \$158 million between periods due to increased volumes of replacement work across NPL's service areas
- > Operating income declined \$11 million due primarily to the fixed-price contract noted previously
  - The current-year period included \$16 million of losses on this contract
- Other operating areas experienced net profitable growth



#### Regulation - Nevada Rate Case Decision

- Public Utilities Commission of Nevada (PUCN) rate case vote held October 31, 2012
- Decision is estimated to provide a margin increase of \$7 million
- > Operating income is expected to increase by \$11.4 million, due to depreciation and tax rate changes
- > New rates effective early November 2012
- Basic service charge increased under (continued) decoupled rate design
- Expedited rulemaking ordered for proposed infrastructure recovery mechanism



#### Regulation - Nevada Rate Case Decision - continued

- > Authorized ROE and common equity ratio:
  - Southern Nevada ROE of 9.85% on 42.6% common equity
  - Northern Nevada ROE of 9.20% on 65.6% common equity
  - Capital structure not sponsored by any intervening party
- Southwest may file a Petition for Reconsideration:
  - Request adoption of the capital structure supported by all parties
  - Request recovery of a variety of disallowed costs
  - PUCN action, if any, would be expected by year-end



#### Regulation - California General Rate Case

- Submitted a Notice of Intent (NOI) to File with the Division of Ratepayer Advocates on October 2, 2012
- > Anticipated filing with the California Public Utilities Commission prior to December 31, 2012
- Future 2014 Test Year
- > Anticipate new rates effective January 1, 2014



#### Regulation - California General Rate Case - continued

- > NOI Rate Case Key Parameters:
  - Common equity ratio of 57 percent
  - Requested return on common equity of 10.7 percent
  - Rate base of approximately \$262 million
  - Revenue deficiency of approximately \$12 million
- Final application subject to change



## Full Year Outlook 2012

- Nevada rate case decision, new rates effective early November 2012
- California general rate case filed by December 2012 for new rates effective January 2014
- Net customer growth consistent with 1% plus expectation
- Operating costs increase assumption narrowed to approximately 4% for the full year
- Arizona rate relief tracking year-end assumption
- Financing costs should improve
- ➢Outlook for NPL remains favorable

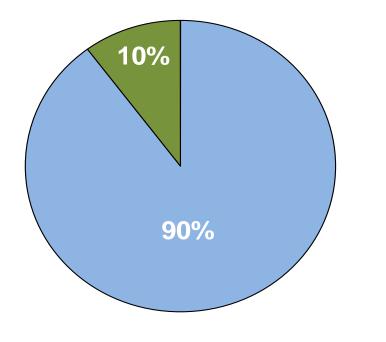


## APPENDIX



### Two Business Segments Southwest Gas consists of two business segments >Natural gas operations >Construction services (NPL)





Natural gas operations

\$113MM net income

Construction services

\$13MM net income



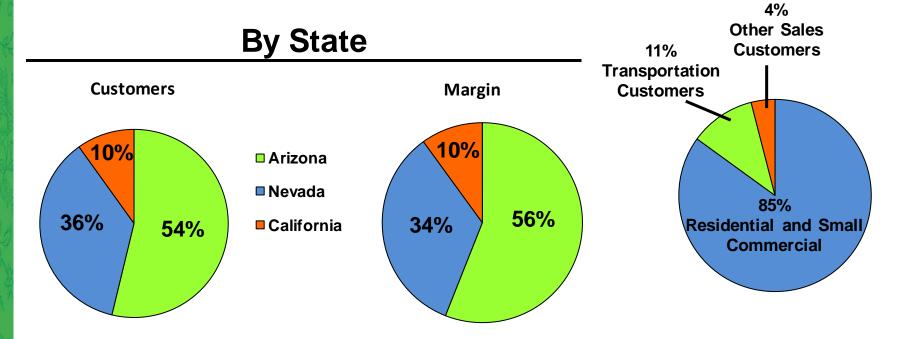
# Southwest Gas is a Regional Leader in Natural Gas Distribution

- Headquartered in Las
  Vegas
- Largest distributor of natural gas in Arizona and Nevada
- Distributes and transports natural gas in parts of California
- 1,858,000 customers in service territory at 9/30/2012
- Over 99% of customers are residential and commercial



### **Stable Customer Base**

#### TMTD September 30, 2012 Customer & Operating Margin Distribution

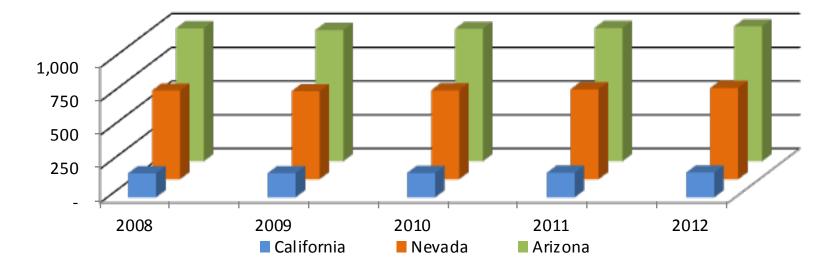


Consistent trends year over year



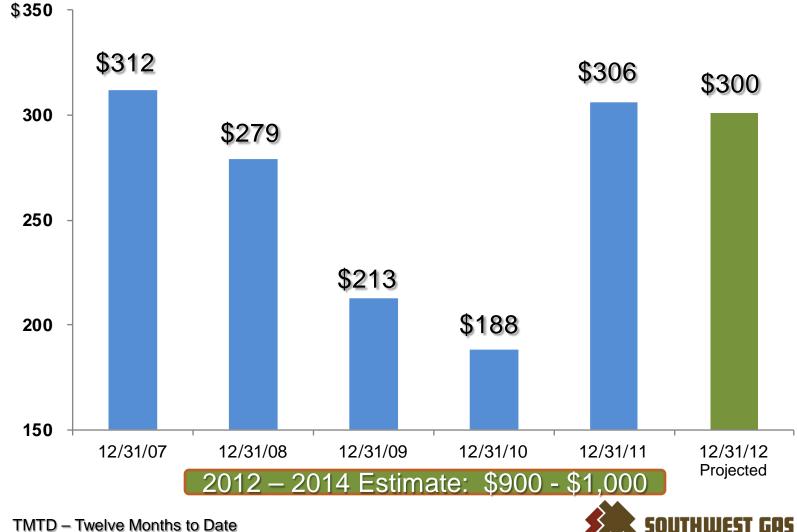
#### Natural Gas Operations Customers by State (In Thousands)

	AS OF SEPTEMBER 30,								
	2008	2009	2010	2011	2012				
Arizona	984	972	980	987	998				
Nevada	657	652	659	667	676				
California	178	179	181	182	184				
Total	1,819	1,803	1,820	1,836	1,858				





#### **TMTD** Capital Expenditures **Natural Gas Operations** (In millions)



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TMTD – Twelve Months to Date

## **Investment Grade Credit Ratings**

#### Fitch

- Senior Unsecured Debt:
- Outlook:

#### Moody's

- Senior Unsecured Debt:
- Outlook:

#### Standard & Poor's

- Senior Unsecured Debt:
- Outlook:

#### <u>Rating</u>

A- (May 2012) Positive

Baa1 (March 2012) Stable

BBB+ (April 2011) Stable



#### Capital Structure (In thousands)

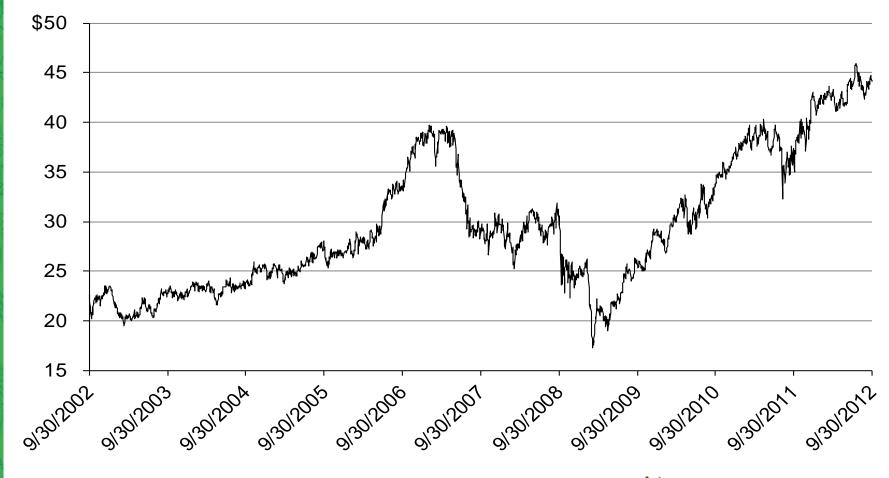
Capitalization at September 30,	2008	2009	2010	2011	2012
Common Equity	\$ 1,010,951	\$ 1,064,993	\$ 1,118,661	\$ 1,187,446	\$ 1,264,858
Subordinated Debentures	100,000	100,000	-	-	-
Long-Term Debt <sup>1</sup>	 1,225,604	 1,127,882	1,075,606	1,157,959	 1,261,112
Total Permanent Capital	\$ 2,336,555	\$ 2,292,875	\$ 2,194,267	\$ 2,345,405	\$ 2,525,970
Capitalization ratios					
Common Equity	43.3%	46.4%	51.0%	50.6%	<b>50.1%</b>
Subordinated Debentures	4.3%	4.4%	0.0%	0.0%	0.0%
Long-Term Debt <sup>1</sup>	 52.4%	 49.2%	 49.0%	 49.4%	 49.9%
Total Permanent Capital	 100.0%	100.0%	 100.0%	 100.0%	 100.0%

<sup>1</sup>Includes current maturities of long-term debt



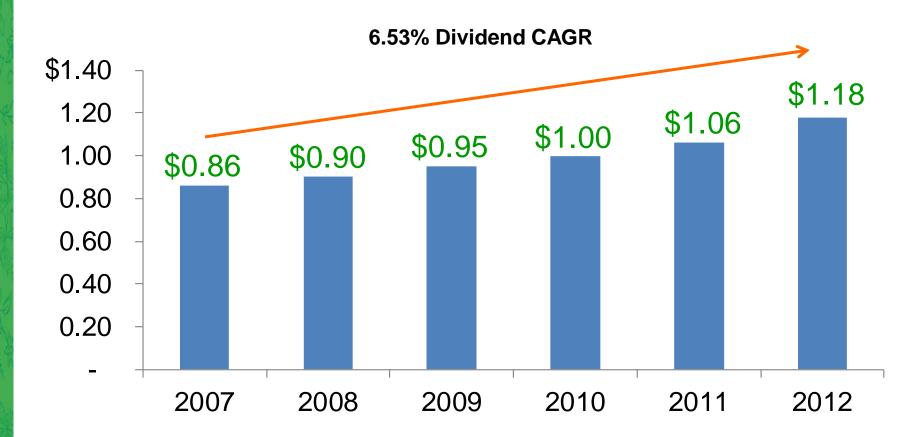
#### **Stock Performance**

NYSE: SWX Common Stock Closing Price September 30, 2002 – September 30, 2012



SOUTHWEST GAS 27

### **Dividend Growth**



CAGR = compound annual growth rate



### **Comparative Total Returns**

#### **Total Returns for Periods Ended September 30, 2012**

	1-Year	3-Year	5-Year	10-Year
Southwest Gas	25.57%	23.58%	12.86%	10.55%
S&P 600 Small Gas Index	15.86%	15.65%	9.08%	12.64%
Dow Jones Utilities	14.08%	12.70%	3.09%	12.51%
S&P 500 Index	30.27%	13.21%	1.05%	8.01%

Total Return = Price appreciation plus gross dividends reinvested



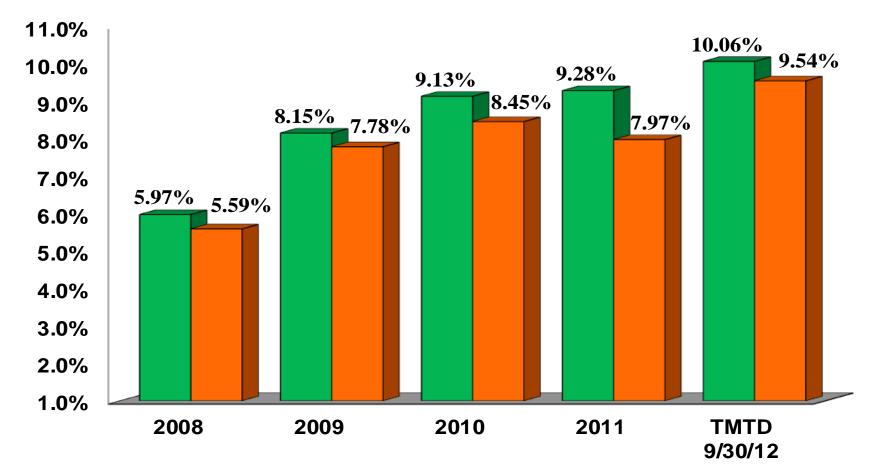
#### Authorized Rate Base and Rates of Return As of September 30, 2012

			Authorized
	Authorized	Authorized	Return on
	Rate Base	Rate of	Common
Rate Jurisdiction	<u>(In thousands)</u>	Return	Equity
Arizona	\$ 1,070,116	8.95 %	9.50 %
Southern Nevada	819,717	7.40 %	10.15 %
Northern Nevada	116,584	8.29 %	10.15 %
Southern California	143,851	6.42 %	9.88 %
Northern California	52,285	8.50 %	9.88 %
South Lake Tahoe	11,815	8.50 %	9.88 %
Paiute Pipeline Company (1)	84,717	9.47 %	12.00 %

(1) Estimated amounts based on rate case settlement.



## **Return on Common Equity**



Return on Common Equity - Total Company
 Return on Common Equity - Gas operations

